plati.dev privacy policy

Revision dated 12 November 2026

This Personal Data Processing Policy describes the data used when visiting the public catalogue and product pages of plati.dev, making purchases and contacting support, the purposes of processing, and how Users can exercise their rights.

1. Terms used in this Policy

1.1. **Service** means https://plati.dev/, a storefront offering its own and partner products. Checkout and payment take place through Digiseller.

1.2. **Service Administration** means the person managing the Service. **User** means a visitor to the Service. The Administration's contact for personal data matters is support@plati.dev.

1.3. **Personal data** means information relating to a directly or indirectly identifiable individual. **Processing** means actions involving such data, including obtaining, using, storing, correcting, disclosing and deleting it, by automated or non-automated means.

2. Purposes, methods and legal grounds for processing

2.1. Data is used to operate the catalogue and product pages, save settings and favourites, arrange and support purchases through Digiseller, respond to enquiries, maintain the operation and security of the Service, prevent misuse and meet mandatory legal requirements.

2.2. The grounds for processing are entering into and performing a contract, taking steps at the User's request before entering into a contract, meeting obligations under applicable law, and separate User consent where necessary. The relevant ground applies to each processing activity. Browsing the site or dismissing a notice does not constitute consent to all processing activities.

2.3. Processing is carried out automatically by the website and servers, and also manually when handling enquiries and supporting orders. The Administration uses the data needed for the relevant purpose.

3. Users' data

3.1. When the Service is accessed, the server receives technical information: IP address, date and time, the requested URL including URL parameters, request method, response status and size, browser information (User-Agent) and referral address (Referer), if sent by the browser. Access and error logs are used to operate and secure the Service and identify faults and misuse.

3.2. The browser's localStorage saves the display theme, selected currency, favourite products (identifiers, links, names and prices) and a record that the notice was dismissed. These records have no automatic expiry: they remain until cleared by the user or browser, or changed by the application. They can be removed through the browser's site-data settings; saved settings and favourites will reset.

3.3. The language is determined by the page URL. Catalogue search runs in the browser and does not send the search text to a server. The public storefront has no built-in first-party analytics counters. localStorage differs from HTTP cookies: its records are not automatically sent to the server with every request. External services may use their own cookies and other technologies.

3.4. Clicking the purchase button sends Digiseller the product identifiers, selected options, currency, language, affiliate parameter Agent and a return URL. The storefront form has no card, name or email fields; information required by the payment service is entered on an external page. Orders and related correspondence are handled through Digiseller. When supporting an order, the Administration uses information available to it in the relevant service or provided by the User.

3.5. Email and chat enquiries involve information Users provide themselves: a contact for the reply, message text, order information and attachments. Do not send passwords, full card details or other data unnecessary to resolve the matter. Public reviews from Digiseller may appear on product pages with the product name, review text, date and seller reply.

4. Notices and information provided by Users

4.1. Contact details are used to answer an enquiry and send messages relating to its handling or an order. This Policy does not constitute consent to advertising messages. Users may correct information they have provided by contacting the Administration.

4.2. The browser-data notice is informational. Dismissing it saves a record in the browser but does not control permissions for external services or block their network requests. Service settings may not persist if local storage is blocked.

5. Disclosure of information and external services

5.1. The browser contacts **digiseller.mycdn.ink** to display images; some images use lazy loading. The embedded chat uses **chat.digiseller.com**, and checkout uses **digiseller.me**. An external service receives the IP address and HTTP headers sent by the browser with a request. Images and the embedded chat may establish connections to external services while a page is being viewed, before the chat window is opened. Clicking "OK" in the notice does not control the loading of external services.

5.2. Data processing on payment pages, in chat and in other external services is also governed by their own documents. Users should read them before entering data. The Administration remains responsible for its own processing under applicable law; moving to an external service does not exclude that responsibility.

5.3. Data may be shared with persons supporting the operation of the Service, fulfilling an order or handling an enquiry, to the extent necessary and on an appropriate legal ground. Disclosure to competent authorities takes place when required by applicable law. If processing involves a cross-border transfer, the conditions and restrictions required by law apply.

6. Protection and retention of information

6.1. The Administration limits access to data according to processing tasks and takes proportionate technical and organisational measures to protect it against unauthorised access, alteration, loss and disclosure. Absolute security of transmission and storage cannot be guaranteed.

6.2. Data is kept no longer than necessary for the purposes of processing and legal obligations. Once those purposes are fulfilled, data is deleted or anonymised unless the law requires further retention. Technical logs are rotated periodically. Local browser records remain as described in clause 3.2. Withdrawal of consent does not end processing based on another lawful ground.

7. Dispute resolution

7.1. Questions and complaints concerning this Policy may be sent to support@plati.dev. The Administration considers them in light of the circumstances and applicable legal requirements.

7.2. Contacting the Administration does not restrict the User's right to approach a competent authority or court. This Policy does not impose an additional mandatory waiting period before doing so.

8. User enquiries and rights

8.1. Users may request information about the processing of their data, access, correction, erasure or restriction of processing, and withdraw consent where consent is the ground for processing, within the scope and procedures provided by applicable law. Requests should be sent to support@plati.dev.

8.2. A request should describe the matter and provide information enabling the relevant enquiry or order to be located. To protect data against disclosure to others, the Administration may request necessary confirmation that the applicant is connected to the data. Enquiries are handled within the periods established by applicable law. Request data is used to handle the request and fulfil related legal obligations.

9. Effect of this Policy

9.1. This Policy takes effect upon publication on the Service. The current version is available through the site's privacy policy link. When processing arrangements change, the Administration publishes an updated version with a revision date; it takes effect upon publication unless a later date is specified.

9.2. Updating the Policy does not, by itself, replace separate consent where required by law. The Policy is provided in Russian and English. If the versions differ, the Russian text takes precedence to the extent permitted by applicable law.